

Figure 1

Survey Information

Owner Satisfaction

Figure 2

Pre-flight

The Owner Services Representative conducted himself/herself in a professional manner when scheduling my trip.

☐ Strongly Agree

☒ Agree

☐ Neutral

☐ Disagree

☐ Strongly Disagree

☐ N/A

Next

Thank You

Thank you for taking the time to fill out this survey. Please return the Palm VII to a crewmember.

Next

Figure 4

FOUO 62147850



A screenshot of a software dialog box titled "Enter Password". The title bar is black with white text. The main area is white and contains the text "Please enter your crew password." followed by a dotted line for input. A "Next" button is located in the bottom right corner.

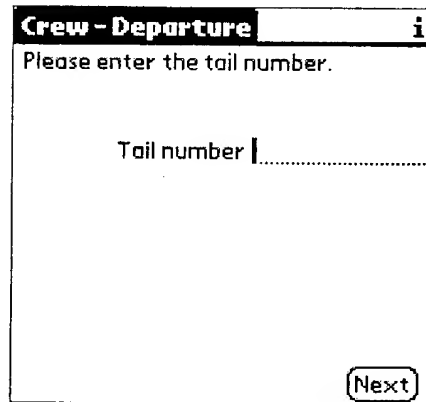
Enter Password

Please enter your crew password.

password.....

Next

Figure 5



A screenshot of a software dialog box titled "Crew - Departure". The title bar is black with white text and includes an information icon (i) on the right. The main area is white and contains the text "Please enter the tail number." followed by a dotted line for input. A "Next" button is located in the bottom right corner.

Crew - Departure i

Please enter the tail number.

Tail number |.....

Next

Figure 6

105090" 62747050

A screenshot of a software window titled "Flight Information". The window has a title bar with the text "Flight Information" in a bold, black font. Below the title bar, the text "What date was the flight?" is displayed. Underneath this text, there is a label "Date:" followed by a dotted line for text entry. In the bottom right corner of the window, there is a button labeled "Next".

Figure 7

A screenshot of a software window with a title bar. The window contains the text "The survey is complete..." in a bold font. Below this, a paragraph of text reads: "Thank you for participating in the survey. Please lift the antenna to the right and press the Check & Send button to send the results." At the bottom of the window, there is a button labeled "Restart".

Figure 8

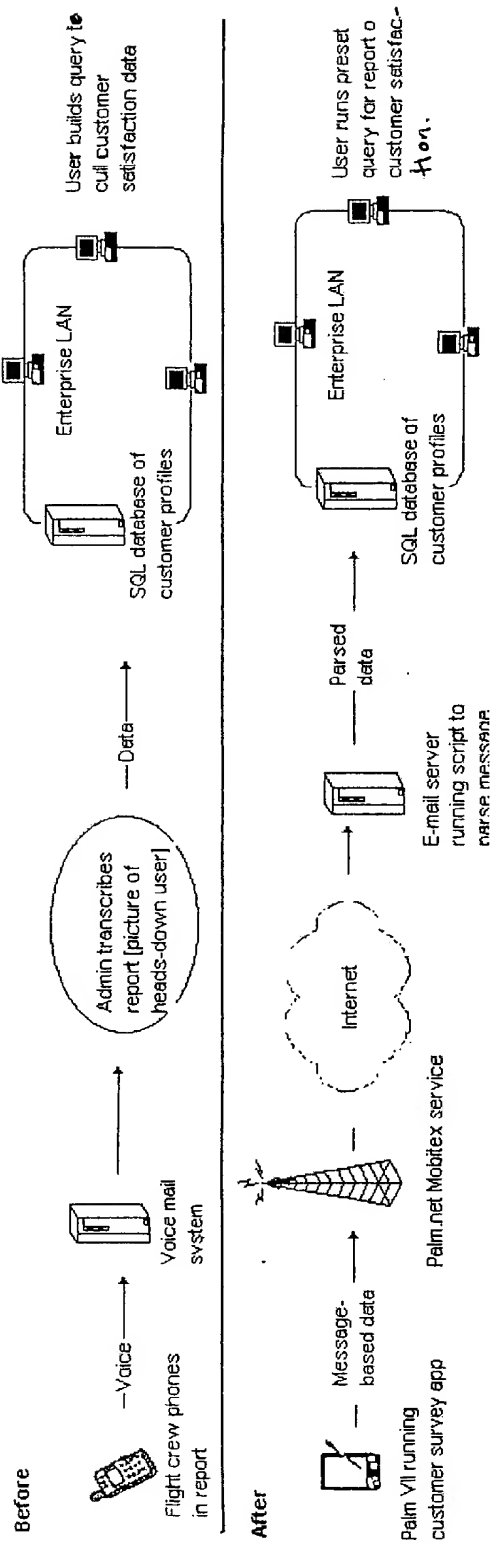


Figure 9

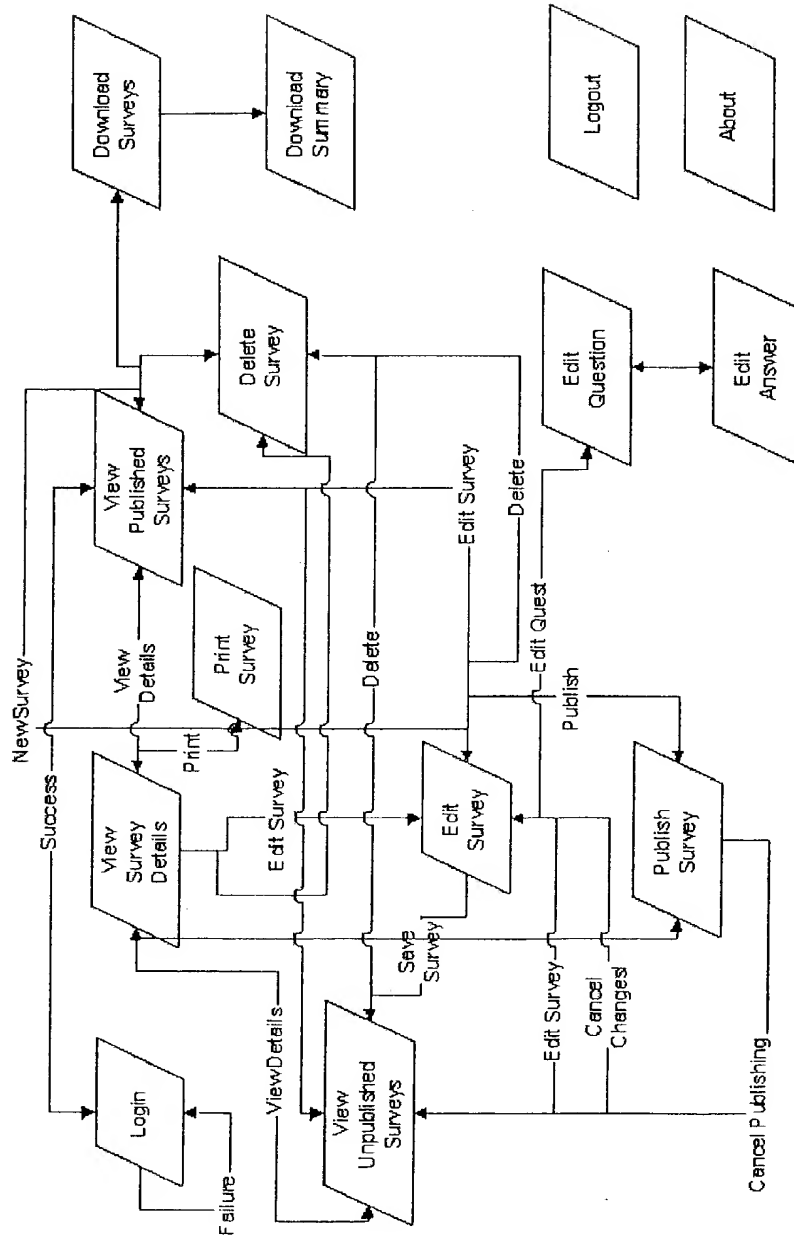


Figure 10